1. Data Pelanggan

Nama : \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Kontak : \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Produk : \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

1. Permintaan Layanan

Tanggal : \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Jenis : [ ] Perbaikan [ ] Pemeliharaan [ ] Penggantian [ ]

 Lainnya: \_\_\_\_\_\_\_\_\_

Keluhan : \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

1. Tindakan Perbaikan atau Pemberian Layanan

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

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1. Feedback Pelanggan

Selesai : [ ] Ya [ ] Tidak

Kepuasan (1-5) : \_\_\_\_

Komentar (Saran/Kritik) : \_\_\_\_\_\_\_\_\_\_

Tanggal / /

|  |  |
| --- | --- |
| PelangganNama Pelanggan | Tenaga Teknis ShilauNama |